

# Dedicated Internet Access

## Dedicated to your success.

To succeed in today's information-driven marketplace, you need Internet access from a partner you can count on. In fact, research indicates that business Internet traffic is expected to double by the year 2014. So now more than ever, reliable Internet access is critical to the success of your business.

Insight Business brings you one of the world's most advanced fiber-optic networks, specifically designed to carry mission-critical data for all kinds of businesses, from schools, hospitals and multi-dwelling units to backhauling wireless carrier traffic from cell towers to Mobile Switching Centers (MSCs). Whether you're sharing large quantities of information, conducting e-commerce or streaming video to customers, you can count on Insight Business Dedicated Internet Access to deliver.

At Insight Business, we want to be your partner by investing time to understand your business and IT challenges and goals. Our dedicated account team works directly with you to develop scalable, cost-effective Dedicated Internet Access

solutions that are customized to your business needs. And since we're a facilities-based network provider, we can move quickly to meet the demands of new trends and technology, keeping you ahead of the curve.

## Where you are, when you need us.

As a locally based company, local business is our top priority. Your success is our success. We back up our products with some of the most accessible, attentive and reliable support in the industry. And with 24/7/365 monitoring from our dedicated support team and local Network Operations Center, you'll always receive immediate and proactive service.



### Local.

Our local Network Operations Center team monitors customer lines 24/7/365, providing immediate and proactive service. Pick up the phone at any time and talk to a real person who can immediately address your concerns.

### Cost-effective.

Insight Business provides dynamic and scalable access to the Internet through a dedicated fiber-optic connection. Plus, you'll have the flexibility to adjust as your business needs change, so you get exactly the speeds you want at highly competitive rates.

### Reliable.

Your success is our top priority. With Insight Business you can enjoy peace of mind knowing you're part of one of the world's most reliable networks, right here at home.

# Dedicated Internet Access

## Product benefits and features:

### Secure

Fully redundant, wholly owned and facilities-based network infrastructure

### Scalable

Cost-effective solutions with multiple bandwidths from 3 Mbps to Gigabit speeds

### Committed

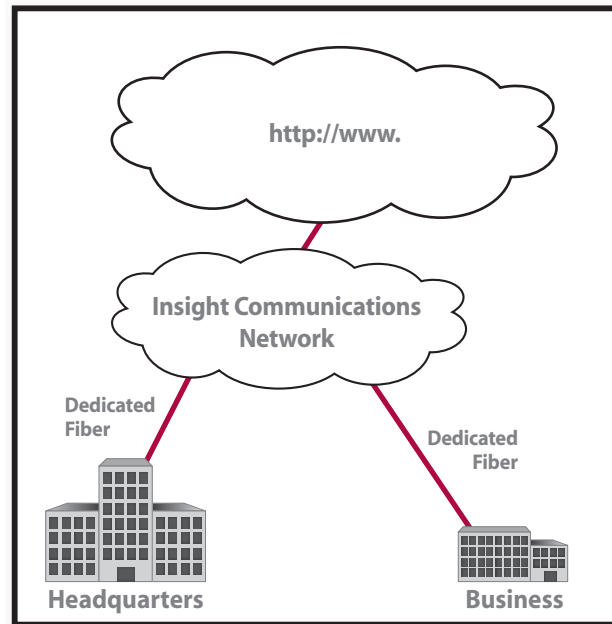
Bandwidth, latency, packet loss agreements

### Dependable

Completely synchronous service

### Reliable

Dedicated fiber-optic connections from your business directly to the Internet



## Local service and benefits:

### Accessible

Personal service with easily accessible support

### Available

24/7/365 monitoring from our local state-of-the-art Network Operations Center

### Attentive

Prompt response from a local team of network engineers and technicians

**Call 800-NEW-FIBER (639-3423) or visit [insightbusiness.com](http://insightbusiness.com) for more information.**

