

# Voice

## Advanced, cost-effective voice solutions.

Insight Business understands that businesses need a provider that can reliably deliver all of the powerful communication solutions necessary to compete in today's market. Whether you need just one phone line or multiple lines, our business-grade Voice service is designed to keep your company connected to your customers with valuable phone features – from 3-way calling to call hunting and more. Plus, our Voice service requires no investment in new equipment and allows you to keep your existing telephone numbers, so the switch is seamless.

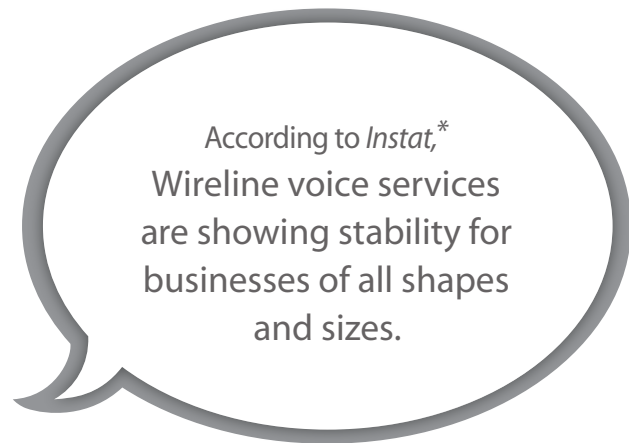
Additionally, by bundling with any of our scalable High-Speed Data or Video services, your Voice service can become an even more cost-effective solution for your business.

## Who is Insight Business?

We are a leading telecommunications provider serving businesses with mission-critical needs throughout the region. We provide 24/7/365 service and a fully staffed Network Operations Center. Plus, we have our own private network that is secure and reliable resulting in high-quality call clarity. We are local and passionate about your business. We are ready to be your partner.

## Dedicated local service.

Insight Business will assign a local account team to work closely with you to understand your business goals and challenges. Then, they will develop a solution that fits your needs – and your budget. That same team will continue to manage your account beyond installation, offering the peace of mind that comes with having consistent contact with people who know you and your business.



### Local.

Our local Network Operations Center team monitors customer lines 24/7/365, providing immediate and proactive service. Pick up the phone at any time and talk to a real person who can immediately address your questions.

### Cost-effective.

Insight Business provides Internet and Video services to local businesses as well as Voice service. Bundle them for even greater savings.

### Reliable.

Your success is our top priority. With Insight Business, you can enjoy peace of mind knowing you're part of one of the world's most reliable fiber-optic networks, right here at home.

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## Product benefits and features:

### Cost-effective

Only pay for the services you need now without impacting your ability to expand later.

### Reliable

Your Insight Business team stays in contact with you to monitor that your services continue to meet your needs.

### Convenient

Converting from your current voice provider to Insight Business is simple. You do not need to invest in new equipment and you can keep your current phone number.

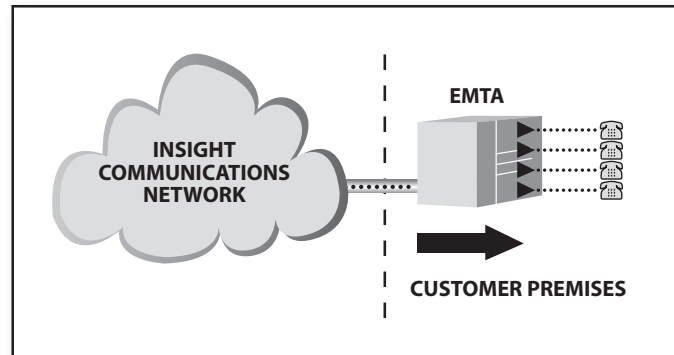
### Feature Rich

- Unlimited local service calling
- Long distance calling
- Inbound/outbound Caller ID
- Voice mail
- Call waiting
- 3-way calling
- Remote call forwarding
- Do not disturb
- Call hunting
- Toll-free calling
- White and Yellow Pages listings

Customize the features you want so your business runs smoothly and efficiently.

### Secure

Our phone service is delivered via a secure, wholly owned network infrastructure for maximum privacy and security.



## Local service and benefits:

### Accessible

Personal service with immediate access to local support

### Available

24/7/365 monitoring from our local, state-of-the-art Network Operations Center

### Attentive

Prompt response from a local team of network engineers and technicians

**Call 800-639-FAST or visit [insightbusiness.com](http://insightbusiness.com) for more information.**

